

April 29, 2020

Dear Neighbors,

We know this is a challenging time for our community. The operations of our terminal may be far from top of mind these days. However, we want to provide a brief update on Global's terminal and our work in South Portland.

Supporting our Community

Our operations have been deemed essential services because we help people heat their homes and power other essential businesses and organizations like hospitals. We also provide asphalt that maintain our roads and other vital infrastructure. As we provide these services, we are focused on the health and safety of our employees, customers and communities.

We encourage those looking for assistance, or asking how they can assist others, to call the City Resource Assistance Line at (207) 347-4177 or visit the City's website at www.southportland.org. Global makes a donation of heating oil every year to the City, so please call them if you are in need of heating assistance. Global is also supporting the South Portland Food Cupboard, which distributes food 8:30am-11am on Thursdays; new recipients should come after 10am. And we are looking for other ways to support our community.

Responding to Your Feedback

Last year, we committed to taking several steps in response to community input. Since then, we have finalized the design and purchased equipment to provide enhanced odor controls. We have also contributed \$15,000 to the Maine Department of Environmental Protection (DEP) to support air monitoring efforts in South Portland.

Our proposal to add odor controls is now being reviewed by the city Planning Board. A virtual meeting will most likely occur in late May. We expect the city to approve our project so that we can start construction. The new technology should be operational about eight weeks later.

Like many facilities in South Portland, we have an air emissions license from the Maine Department of Environmental Protection (DEP). This license sets our total allowable emissions. There are 21 such facilities in Cumberland County. In 2018, emissions from our terminal were a small part of the overall emissions in the area - 1% of emissions from all facilities that hold air licenses.

We are seeking a minor revision to our DEP air license. The revision would reduce the amount of product that is allowed to be shipped through the facility, the same limits we agreed to with the federal EPA.

This change to our air license is a public process led by the DEP, with opportunity for community input. You can read more, including our application on the DEP website, or you can submit written comments to Air-Global.DEP@maine.gov.

Introducing our Community Liaison

Finally, we would also like to introduce Orion Breen as our full-time Community Liaison in Maine. Orion spent several years working with local nonprofits and has deep ties in the community. As Community Liaison, Orion is responsible for maintaining open communication between the South Portland community and Global. Please feel free to contact him if you have a question or a concern, at Orion.Breen@globalp.com.

One thing hasn't changed: We are investing in and improving our facilities in South Portland because it's the right thing to do as a responsible member of the neighborhood. We are committed to working together cooperatively, while supplying the energy that people rely on.

Our priority, in this time and always, is the health and safety of our employees, customers and communities. We hope all Mainers remain safe and healthy.

Thank you,



Dylan Remley
Senior Vice President Terminal Operations



Bruce Yates
South Portland Terminal Manager