

May 26, 2021

Dear Neighbors,

Here at Global, we are committed to keeping the community up to date on our operations in South Portland.

This spring, we were able to complete the final phase of construction and installation of the enhanced odor control equipment for our heated tanks. We are happy to report the equipment is now up and running.

We voluntarily enhanced the odor control equipment to go beyond regulatory requirements, and while there are other potential sources of odor in the community, we believe the equipment will address potential odors from our heated tanks. As part of this community and an integral part of the Maine economy, we know that investing in our South Portland facility is simply the right thing to do.

Emissions from our heated tanks will be tested, measured and reported to the Maine Department of Environmental Protection (DEP) in the coming months. This information will also be published to our website, [www.GlobalSouthPortland.com](http://www.GlobalSouthPortland.com).

This process started in 2019, when we began taking steps in response to community input around adding odor control equipment and supporting air quality monitoring efforts in the area. This has been a long process with many regulatory steps and input from multiple parties, and we thank our neighbors for their patience. Along the way, the design of the equipment to provide improved odor controls was endorsed by third-party engineers hired by the city.

We also contributed \$15,000 to the DEP to support extensive air monitoring efforts in South Portland, which the Maine CDC reports “no 24-hour VOC sample result has exceeded a health-based guideline for short-term, acute exposures. For long-term exposure comparisons, the time-weighted cumulative averages for most VOCs are more than 3-fold below their corresponding AAG” (Ambient Air Guideline).

DEP is in the process of moving multiple air monitors into this neighborhood so you will know exactly what is in the air. While air quality is affected by a variety of factors and sources beyond the borders of the city as well as the state, we are confident that testing on the equipment at our facility will show we are in compliance with our air permit.

Global appreciates the input from our neighbors, and we will continue to provide updates and work in partnership with the community going forward.

Thank you,



Dylan Remley  
Senior Vice President Terminal Operations



Bruce Yates  
South Portland Terminal Manager

*P.S. It's been a challenging year for many, and we hope you are aware of the amazing work of the nonprofits in our community. If you are able, we invite you to join us in supporting the work of the South Portland Food Cupboard (they are always looking for volunteers), The Opportunity Alliance, and STRIVE (who just celebrated their all night STRIVE Rocks fundraiser).*